Dawn Owens-ITS Program Director

Dawn is a Clinical Assistant Professor at the University of Texas at Dallas. She works in the Jindal School of Management teaching various Information Technology and Systems courses. She is also the Program Director for their Undergraduate degree program titled Information Technology and Systems.

In addition to teaching, she has worked in the professional environment with industry experience encompassing both technical and management expertise. Her background includes executive IT management and all aspects of software development – analysis, design, development, implementation,



testing, maintenance, and project management. She frequently draws on her industry experience in the classroom to help reinforce ideas and add context to the concepts.

She is passionate about educating and developing students for various positions in Information Systems and Technology in the global marketplace. She has received awards for Online Course Design and recognition in teaching excellence. Dawn received her Ph.D. in Information Technology from the University of Nebraska at Omaha.

She understands the role that technology plays in our everyday lives. She is very passionate about educating others about the impact of technology and using technology to enhance what we do. She is a strong supporter of Women in Technology and educating younger generations about the importance of STEM education. In her role working with students, she created the ITS Academy to serve as an outreach opportunity to inform kids of all ages about the opportunities in STEM. Her goal is to empower others to be the positive change that others seek.