

Main Venue:

Atlas (Main University Building)
 Den Dolech 2
 5612 AZ Eindhoven
 The Netherlands



Sunday, July 7th		
17:30-19:30	Welcome Reception/Drink with light snacks	De Zwarte Doos <i>The Black Box</i>
Monday, July 8th		
08:30-09:15	Conference Registration Coffee and tea	Atlas atrium (ground floor)
09:15-09:30	Opening Remarks <ul style="list-style-type: none"> • Rob Basten – Welcome to Eindhoven University of Technology • Elena Katok – Young Scholar’s Welcome 	Atlas lecture hall (0.825/0.820)
09:30-11:00	Parallel Session I <ul style="list-style-type: none"> • Risk in Operations Management • Relationships in Contracts • Nudge & Competition Contribute to Performance • Newsvendor 	Atlas 0.825/0.820 Atlas -1.820 Atlas -1.822 Atlas -1.825
11:00-11:30	<i>Break</i>	Atlas atrium (ground floor)
11:30-12:30	Keynote Speaker <ul style="list-style-type: none"> • Bradley Staats (University Of North Carolina Kenan-Flagler Business School) - Field Experiments in Behavioral Operations 	Atlas lecture hall (0.825/0.820)
12:30-13:30	<i>Lunch</i>	Hubble Student Café
13:30-15:00	Parallel Session II <ul style="list-style-type: none"> • Inventory Decision and Management (I) • Empirical Study in Operations Management • Decision Making Process • Auction/Mechanism Design 	Atlas 0.825/0.820 Atlas -1.820 Atlas -1.822 Atlas -1.825
15:00-15:30	<i>Break</i>	Atlas atrium (ground floor)
15:30-17:00	Parallel Session III <ul style="list-style-type: none"> • Inventory Decision and Management (II) • Trust and Social Responsibility • Decision Support and Contract Decision • Information Provision 	Atlas 0.825/0.820 Atlas -1.820 Atlas -1.822 Atlas -1.825
17:00	<i>End Young Scholars Workshop</i>	

Tuesday, July 9th		
08:30-09:00	Conference Registration Coffee and tea	Atlas atrium (ground floor)
09:00-09:30	Opening Remarks <ul style="list-style-type: none"> • Frank Baaijens – Opening by the Rector Magnificus of Eindhoven University of Technology • Rob Basten – Welcome by the Local Organizing Committee • Elena Katok – Welcome & Sponsors Acknowledgement 	Atlas lecture hall (0.825/0.820)
09:30-11:00	Session I: Supply Chain Interactions <ul style="list-style-type: none"> • Ruth Beer (Indiana University) - Monitoring or Disclosure? The Role of Observability in Collaborative Projects • Dirk Pieter van Donk (University of Groningen) - Building resilience: Matching the collaboration structure of teams with disruption characteristics • Michael Becker-Peth (Erasmus University) - Planet-profit-trade-offs in supply chain collaboration 	Atlas lecture hall (0.825/0.820)
11:00-11:30	<i>Break</i>	Atlas atrium (ground floor)
11:30-13:00	Session II: Making Market Information Valuable <ul style="list-style-type: none"> • Anna Sroginis (Lancaster University) - Forecast adjustments using model and soft information • Han Oh (Texas A&M University) - Can Employees Improve Analytical Models through Local Information and Judgment? • Jose Benedicto Duhaylongsod (University of Cologne) - The Influence of Incentives on Sales and Operations Planning 	Atlas lecture hall (0.825/0.820)
13:00-14:00	<i>Lunch</i>	Hubble Student Café
14:00-15:00	Keynote Speaker <ul style="list-style-type: none"> • Iris Kesternich (KU Leuven) - Lessons from Behavioral and Experimental Economics for Health Economics 	Atlas lecture hall (0.825/0.820)
15:00-15:30	<i>Break</i>	Atlas atrium (ground floor)
15:30-17:00	Session III: How Machines Can Help Humans Best <ul style="list-style-type: none"> • Andreas Fügner (University of Cologne) - Collaboration and Delegation Between Humans and AI • Alexandros Pasparakis (Erasmus University) - Collaborative order picking with pick-support AGVs • Özgür Gürerk (RWTH Aachen University) - Productivity and learning effects of head-mounted AR displays on human-centered work 	Atlas lecture hall (0.825/0.820)
17:00-18:30	Conference Drink <i>Sponsored by: ERIM</i>	VANE Restaurant and Skybar
18:30-20:30	Conference Dinner <i>Please bring your dinner voucher</i>	(NH Collection Hotel -Vestdijk 5, Eindhoven)

Wednesday, July 10th		
08:30-09:00	Late Registration Coffee and tea	Atlas atrium (ground floor)
09:00-10:30	Session IV: Contracts & Auctions <ul style="list-style-type: none"> • Jason Shachat (Durham University) - How Auctioneers Set Ex-Ante and Ex-Post Reserve Prices in English Auctions • Özge Tüncel (Eindhoven University of Technology) - Why are Minimum Order Quantity Contracts Popular in Practice? A behavioral investigation • Abdolkarim Sadrieh (Otto-von-Guericke-Universität Magdeburg) - Short-term versus long-term contracting: Empirical assessment of the ratchet effect in supply chain interaction 	Atlas lecture hall (0.825/0.820)
10:30-11:00	<i>Break</i>	Atlas lecture hall (ground floor)
11:00-12:00	Keynote Speaker <ul style="list-style-type: none"> • Jan Fransoo (Kuehne Logistics University) - Behavioral Operations in Context: Opportunities in New Domains of Research 	Atlas lecture hall (0.825/0.820)
12:00-13:00	<i>Lunch</i>	Hubble Student Café
13:00-14:00	Session V: Customer Behavior & Sustainability <ul style="list-style-type: none"> • Basak Kalkanci (Georgia Institute of Technology) - How Transparency into Internal and External Responsibility Initiatives Influences Consumer Choice: Evidence from the Lab and Field • Anton Ovchinnikov (Queen's University) - Quantifying Mileage Runs: Empirical Evidence of Strategic Behavior in Premium-status Loyalty Programs 	Atlas lecture hall (0.825/0.820)
14:00-14:15	Conference Closing Remarks <ul style="list-style-type: none"> • John Aloysius – Details on 2020 Behavioral Operations Conference • Gary Bolton & Rob Basten – Closing Remarks 	Atlas lecture hall (0.825/0.820)
14:15	End of Main Conference	